



# AFTER THE STORM

## Checklist

### After the Storm:

- To determine when re-entry will be allowed, check the City's website, [www.southportnc.org](http://www.southportnc.org) or follow the **Southport NC Emergency Information** Facebook page, <https://www.facebook.com/SouthportNCEmergency/> to get timely updates.
- Be patient with City officials in the event there are delays getting back into town. Your safety is our priority. No one other than personnel will be allowed into town until we are assured it is safe.
- Once you are allowed into town, go immediately to your property only. Check for damage. Beware of electrical wires, nails, broken glass and other debris that may be hazardous. Check for spoiled food items, water leaks, etc.
- Listen to authorities for information and special instructions.
- Be careful during clean-up. Wear protective clothing and work with someone else.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.
- Save phone calls for emergencies. Phone systems are often down or busy after a disaster. Use text messages or social media to communicate with family and friends.
- Notify your insurance agent of any damage. Document any property damage with photographs and videos. Make temporary repairs as required to secure and make your property safe from further damage. Once it's deemed safe by local officials, and you ensured the gas and electricity lines have been turned off, examine your property to determine if there is flood damage. If there is, contact your agent or insurance company to start your flood insurance claim and ask for an Advance Payment to help you begin recovering. Beware of people coming to you with "good deals" to make needed repairs.
- Please keep in mind that as a FEMA flood insurance policyholder, it is your responsibility to minimize the growth and spread of mold as much as possible.
- File for FEMA DISASTER ASSISTANCE: If there is a FEMA Presidential Disaster Declaration, file for FEMA assistance as well, because you may be eligible for additional funds to help with things like temporary housing.